

Frequently Asked Questions

Q. WHAT METHOD DO YOU USE?

A. You get the best cleaning method for **you**. I can use many methods, depending upon your needs. I'll help you choose the best method for you. Your carpet may be the kind that I can clean with my **low-moisture cleaning**, or the kind that responds better to my **truck-mounted steam** cleaner using jet-less rotary extraction.

Q. HOW LONG HAVE YOU BEEN CLEANING CARPET?

A. I've been cleaning carpet now for 15 years. Ideal is fully insured as well.

Q. IS THIS A FRANCHISE OR DO YOU OWN YOUR BUSINESS?

A. Not a franchise. My wife and I run this as a family operation. I work on the truck.

Q. DRYING TIME?

A. Carpets will dry the same day as cleaning. Keep pets, children and regular traffic off the carpet for a period of six hours. Adults may use the carpet lightly immediately after cleaning by wearing house slippers...some carpets may still feel slightly damp for up to 10 hours depending on the carpet fiber type and soiling condition. This is normal and will not cause any problems.

Q. PRICES?

A. I have specials from time to time.

BASIC PACKAGE is *regular price* .45 cents per square foot for cleaning and stain protecting without moving furniture.

PREMIUM PACKAGE is *regular price* .56 cents per sq. ft. for cleaning and stain protecting when furniture must be moved.

Q. MAY I GET AN ESTIMATE, PRICE QUOTE?

A. I would be pleased to stop by your place (free of charge and no obligation) to measure it for a price quote. Just call me at 902-499-3525 or e-mail me to set that up.

I have specials from time to time (see the monthly FLYER or NEWSLETTER) .

Q. GUARANTEE YOUR WORK?

A. If you are not happy with my work, I'll re-clean the area for free. And if you still aren't pleased, you pay nothing. Not one cent. Many companies don't guarantee their work. But at Ideal, nothing is more important than your complete and total satisfaction. I stand behind every job 100%.

Q. DO YOU CLEAN ORIENTAL RUGS?

A. Ideal's rug cleaning facility offers you our complete service for your precious area rugs. You'll get a thorough cleaning and air drying of your wool or synthetic rugs (Including the fringes). Free pick-up and delivery within 7 days.

**Q. ARE YOUR CLEANING SOLUTIONS SAFE FOR MY FAMILY,
ENVIRONMENTALLY FRIENDLY?**

A. Yes. We use ECOgent products. They contain all natural ingredients. ECOgent is a simpler, safer and more effective cleaning system for carpets in home and commercial environments. Check this out at: <http://www.chemspec-canada.com/home.asp?PageID=391&sMenuID=423> (just copy and paste to your web browser)